

Under the 21st Century Cures Act, passed by the United States Congress, all states must implement an Electronic Visit Verification (EVV) system for all home-based personal care services no later than January 1, 2021. Under the DDA service array, this includes Personal Supports and Personal Supports Enhanced.

### DDA's Implementation Plan for EVV

The DDA will be implementing EVV by Region, starting with the Eastern and Western Regions on October 1, 2020. Providers who support people in Personal Supports services in multiple regions, will transition to EVV at the latest date for the regions in which they operate. For example, an agency that provides Personal Supports in the Eastern Shore and Central Regions would begin using EVV on December 1, 2020 for everyone they support.

Please find the full list of go-live dates on the following pages.

EVV Implementation by DDA Regions	Date
Eastern and Western Regions	October 1, 2020
Southern Maryland Region	November 1, 2020
Central Maryland Region	December 1, 2020
DDA Achieves Full Compliance by the CURES Act Deadline	January 1, 2021

### What is Electronic Visit Verification?

- **Electronic Visit Verification (EVV)** refers to technology that electronically verifies that services are delivered at the right time, in the right place and to the right person.
- The **Federal 21st Century CURES Act** requires that Maryland uses Electronic Visit Verification (EVV) to verify six factors for Personal Supports services:
  - Type of service performed
  - Person receiving the service
  - Date of the service
  - Location of the service
  - Individual providing the service
  - Time the service begins and ends
- **Maryland's EVV system is called ISAS** (In-Home Supports Assurance System)
- **Personal Supports & Personal Supports - Enhanced Services** will require the use of EVV via Maryland's ISAS system.

\*Individuals self-directing services will still participate in EVV, but will not use the same process. Details of how individuals participating in Self-Directed Services will use EVV will be provided soon.

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Ref.	Provider Name	Go-Live Date
<b>EASTERN SHORE REGIONAL OFFICE</b>		
1	BAY SHORE SERVICES, INC.	10/1/2020
2	BAYSIDE COMMUNITY NETWORK	10/1/2020
3	BENEDICTINE CENTER	10/1/2020
4	CHESAPEAKE CARE RESOURCES	10/1/2020
5	CHESAPEAKE CENTER, INC.	10/1/2020
6	CHESTERWYE CENTER	10/1/2020
7	DEAF INDEPENDENT LIVING ASSOC	10/1/2020
8	DELMARVA COMMUNITY SERVICES	10/1/2020
9	DOVE POINTE RESIDENTIAL SERVICES	10/1/2020
10	KENT CENTER INC.	10/1/2020
11	SOMERSET COMMUNITY SERVICES, INC.	10/1/2020
12	UNITED NEEDS AND ABILITIES, INC. (EPILEPSY ASSOC EAST)	10/1/2020
13	WORCESTER CO DEVELOPMENTAL CTR	10/1/2020
<b>WESTERN MARYLAND REGIONAL OFFICE</b>		
1	APPALACHIAN PARENT ASSN	10/1/2020
2	ARC/WASHINGTON CO.	10/1/2020
3	COMMUNITY LIVING INC	10/1/2020
4	FLYING COLORS OF SUCCESS	10/1/2020
5	FRIENDS AWARE, INC.	10/1/2020
6	GOODWILL IND. MONOCACY VALLEY	10/1/2020
7	JENNIFER NGETHA	10/1/2020
8	RAY OF HOPE, INC.	10/1/2020
9	STAR COMMUNITY, INC.	10/1/2020
10	WASHINGTON COUNTY HUMAN DEVELOPMENT COUNCIL	10/1/2020
11	WAY STATION, INC.	10/1/2020
<b>SOUTHERN MARYLAND REGIONAL OFFICE</b>		
1	AMERICAN CENTER FOR COMMUNITY INTEGRATION SUPPORT SERVICES	11/1/2020
2	ARC OF PRINCE GEORGES CO INC	11/1/2020
3	ARC OF SOUTHERN MARYLAND INC	11/1/2020
4	ARDMORE ENTERPRISES	11/1/2020
5	CALMRA, INC.	11/1/2020
6	CENTER FOR COMPREHENSIVE SERVICES	11/1/2020
7	CERENITY, INC.(FORMERLY CREATIVE OPTIONS AND EMPLOYMENT)	11/1/2020
8	CHARLES COUNTY HARC	11/1/2020
9	CIS & H INC.	11/1/2020

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10	COMMUNITY OPTIONS, INC	11/1/2020
11	COMMUNITY SUPPORT SERVICES	11/1/2020
12	COMPASS, INC.	11/1/2020
13	CSAAC	11/1/2020
14	DEVOTION CARE, INC.	11/1/2020
15	DIVINE CARE INC.	11/1/2020
16	DIVINE CONNECT CARE, INC	11/1/2020
17	DOMINION RESIDENCE OF MARYLAND, INC	11/1/2020
18	EBED COMMUNITY IMPROVEMENT INC.	11/1/2020
19	EPIC EMPOWERING PEOPLE WITH INTELLECTUAL CHALLENGES	11/1/2020
20	FAMILY SERVICE FOUNDATION INC	11/1/2020
21	FRONTLINE COMMUNITY SUPPORT SERVICES	11/1/2020
22	FULL CITIZENSHIP OF MD	11/1/2020
23	HEAD INJURY REHABILITATION AND REFERRAL SERVICES	11/1/2020
24	IHCOS CARE ASSOCIATES, INC	11/1/2020
25	IMPACT SUPPORT SERVICES	11/1/2020
26	INCLUSION SERVICES INC.	11/1/2020
27	JEWISH FD FOR GROUP HOMES	11/1/2020
28	JUBILEE ASSOCIATION OF MD	11/1/2020
29	LATTER RAIN, INC	11/1/2020
30	LIVING HOPE, INC.	11/1/2020
31	MARYLAND COMMUNITY CONNECTION	11/1/2020
32	MARYLAND NEIGHBORLY NETWORKS	11/1/2020
33	MEDSOURCE COMMUNITY SERVICE	11/1/2020
34	METRO HOMES	11/1/2020
35	NATIONAL CHILDREN'S CENTER	11/1/2020
36	OURCARE, INC.	11/1/2020
37	Q-CARE INCORPORATED	11/1/2020
38	ROCK CREEK FOUNDATION	11/1/2020
39	SEEC CORPORATION	11/1/2020
40	SPRING DELL CENTER	11/1/2020
41	THE ARC MONTGOMERY COUNTY INC	11/1/2020
42	THE ARC OF FREDERICK COUNTY	11/1/2020
43	THE CAROLINE CENTER	11/1/2020
44	THE CENTER FOR LIFE ENRICHMENT	11/1/2020
45	TREATMENT & LEARNING CTR, INC.	11/1/2020
46	V & T RESIDENTIAL SERVICES	11/1/2020
47	VOCA CORPORATION	11/1/2020
<b>CENTRAL MARYLAND REGIONAL OFFICE</b>		
1	A NEW HORIZON INC	12/1/2020

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2	A.C.C./F.X. GALLAGHER	12/1/2020
3	ABILITIES NETWORK	12/1/2020
4	ACIDD MARYLAND	12/1/2020
5	ALLIANCE	12/1/2020
6	APEX HOME CARE, INC	12/1/2020
7	APEX NETWORK CONSOLIDATED, INC.	12/1/2020
8	ARC OF CARROLL COUNTY INC	12/1/2020
9	ARC OF NORTHERN CHESAPEAKE	12/1/2020
10	ATHELAS INSTITUTE	12/1/2020
11	BAY COMMUNITY SUPPORT SERVICES, INC.	12/1/2020
12	BELLO MACHRE	12/1/2020
13	CARPE DIEM SEMPER, INC	12/1/2020
14	CENTER FOR COMMUNITY BALANCE, INC	12/1/2020
15	CENTER FOR COMMUNITY INTEGRATION, INC	12/1/2020
16	CENTER FOR SOCIAL CHANGE	12/1/2020
17	CERTIFIED HOME NURSING SOLUTIONS, INC	12/1/2020
18	CHI CENTER	12/1/2020
19	CHIMES INC.	12/1/2020
20	COMPANIONS, INC.	12/1/2020
21	COMPASSIONATE HOME HEALTH RESIDENTIAL SERVICE, INC.	12/1/2020
22	CORNERSTONE RESEARCH & DEVELOPMENT CENTER, INC	12/1/2020
23	CREATIVE OPTIONS	12/1/2020
24	CSSD	12/1/2020
25	DESTINY'S GROUP HOME, INC	12/1/2020
26	DOMINION RESOURCE CENTER INC	12/1/2020
27	DREAMCATCHERS COMMUNITY IMPROVEMENTS	12/1/2020
28	DYMOND'S QUALITY CARE, INC.	12/1/2020
29	EMERGE	12/1/2020
30	EMMANUEL GROUP HOME & GROUP OF CO, INC	12/1/2020
31	EMPOWERMENT OPTIONS INC.	12/1/2020
32	EROSUN INC.	12/1/2020
33	FIDELITY RESOURCES INC.	12/1/2020
34	FORWARD VISIONS	12/1/2020
35	GLOBAL HANDS, INC	12/1/2020
36	GRACE EXCEEDING INC	12/1/2020
37	GREENER LIFE SOLUTIONS, INC	12/1/2020
38	HARFORD CENTER	12/1/2020
39	HELIX HEALTHCARE INC	12/1/2020
40	HOWARD COUNTY ARC	12/1/2020
41	HUMANIM	12/1/2020

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42	INNOVATIVE SERVICES,INC.	12/1/2020
43	INSTITUTE OF PROFESSIONAL PRACTICE INC - DBA MIDATL	12/1/2020
44	ITINERIS, INC.	12/1/2020
45	JEWISH COMMUNITY SERVICES, INC.	12/1/2020
46	LANGTON GREEN	12/1/2020
47	LIFE	12/1/2020
48	LIFE GATE HEALTHCARE SERVICE, INC.	12/1/2020
49	LINWOOD CENTER, INC.	12/1/2020
50	LIVING OUT LOUD, INC	12/1/2020
51	LIVING SANS FRONTIERES, INC.	12/1/2020
52	LT JOSEPH P KENNEDY INSTITUTE	12/1/2020
53	MAXIM HEALTH CARE SERVICES.	12/1/2020
54	MAXIMUM SUPPORT SERVICES, INC	12/1/2020
55	MELWOOD HORTICULTURAL TRAINING CENTER	12/1/2020
56	NEW BEGINNINGS, INC	12/1/2020
57	NEW HORIZONS SUPPORTED SERVICES INC.	12/1/2020
58	PENN MAR ORGANIZATION	12/1/2020
59	POOL OF BETHESDA COMMUNITY SERVICES, INC.	12/1/2020
60	POSITIVE PATHWAY, INC.	12/1/2020
61	PRECISION HEALTH CARE RESOURCES	12/1/2020
62	PROVIDENCE CENTER	12/1/2020
63	RADIANT CONSULTING, INC	12/1/2020
64	RENOXX CAREGIVERS, INC	12/1/2020
65	RICHCROFT	12/1/2020
66	SHURA	12/1/2020
67	SOCIAL HEALTH SERVICES GROUP INC	12/1/2020
68	SON-GRACE INC.	12/1/2020
69	SPECTRUM SUPPORT, INC.	12/1/2020
70	STANDARD INTEGRATED SUPPORTS, INC	12/1/2020
71	STARFLIGHT ENTERPRISE INC	12/1/2020
72	STEP BY STEP FOR CHANGE, INC.	12/1/2020
73	SUNRISE COMMUNITY OF MARYLAND, INC.	12/1/2020
74	TARGET COMMUNITY AND EDUCATIONAL SERVICES	12/1/2020
75	THE ARC BALTIMORE	12/1/2020
76	THE ARC OF THE CENTRAL CHESAPEAKE REGION, INC.	12/1/2020
77	THE LEAGUE FOR PEOPLE WITH DISABILITIES	12/1/2020
78	TRULIFE HEALTH SERVICES. INC.	12/1/2020
79	UNIFIED COMMUNITY CONNECTIONS (UC2)	12/1/2020
80	UNITED COMMUNITY SUPPORTS OF MARYLAND, INC.	12/1/2020
81	VIRTUOUS, INC.	12/1/2020

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